

Burridge

Quality Policy

P F Burridge and Sons Limited is a family-owned building company, with a Head Office in Newcastle upon Tyne and a regional office in Wakefield. The company provides a range of building and related services to meet customers' requirements.

We have made the following commitments to help us achieve our overall business aims. These are as follows:

- To assure a high standard of service to our clients.
- To ensure that we comply with all relevant legal and contractual requirements.
- To develop services that meet the ever changing needs of our clients.
- To seek continual improvement in our business activities by assessing our performance in all areas and setting and meeting specified objectives.
- To continually improve the effectiveness of the quality management system
- To ensure that our staff achieve the highest standards through qualifications, experience and training.

We have the following objectives:

- Continually improve procedures
- Improve project turnaround
- Eliminate mistakes
- Improve monitoring, data handling and feedback
- Improve internal communications

Copies of this Quality Policy may be obtained from our website and from published reports. We invite your comments as a stakeholder and hope that they will assist us in keeping our annual policy review up to date.

Signed



Phil Burridge
Managing Director

Date: 17th July 2017